

For additional information concerning information contained in this report,
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SCHOOL OF GOVERNMENT

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TIER FOUR COUNTY SNAP SHOTS

Note: The data reflected in the county snap shot is derived from the Center for Public Technology and Rural Internet Access Authority's E-Government Survey, collected during the winter of 2001-2002. The information contained herein is time-specific and was provided by the county.

BURKE COUNTY

Address	PO Box 219
City	Morganton
State	NC
Zip Code	28680
Telephone	828-438-5440
Fax	828-438-5445
How many employees do your organization have?	550
How many PCs do you have?	200
What is the percentage of employee PC Access?	75%
What is the percentage of employee Email Access?	50%
What is the percentage of employee Internet Access?	75%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	No
In what capacity do you use your Web site?	Both information dissemination and transaction processing
What is the biggest obstacle in moving to e-government?	Lack of technological infrastructure
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	2
Do you have laptops?	Currently Have
Do you have video data projectors?	No Plans to Buy
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	No Plans to Buy
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Remote; Database; File; Print
How many applications do you use?	16
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Sometimes
Do you have an IT plan tied to your budget?	No
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	Yes

CALDWELL COUNTY

Address	PO Box 2200
City	Lenoir
State	NC
Zip Code	28645
Telephone	828-757-1325
Fax	828-757-1295
How many employees do your organization have?	500
How many PCs do you have?	400
What is the percentage of employee PC Access?	100%
What is the percentage of employee Email Access?	100%
What is the percentage of employee Internet Access?	100%
What is your mode of Internet connection?	Both modem and high speed
Do you have an official Web site?	Yes
Do you operate and host your Web site?	Yes
In what capacity do you use your Web site?	Disseminate information
What is the biggest obstacle in moving to e-government?	Time constraints
How many electronic transactions do you use?	3
Do you have a dedicated IT department?	Yes
How many IT employees do you have?	3
Do you have laptops?	Currently Have
Do you have video data projectors?	Currently Have
Do you have optical scanners?	Currently Have
Do you have personal digital assistants (PDAs)?	Currently Have
Do you have digital cameras?	Currently Have
Do you have a local area network (LAN)?	Yes
Do you have a wide area network (WAN)?	Yes
Do you have servers?	Web; Remote; Database; Email; File; Media; Print
How many applications do you use?	22
Do you use state contract for IT purchases?	Yes
Do you have a replacement policy for IT?	Yes
Do you have an IT plan tied to your budget?	Yes
Do you have an IT capital investment plan?	Yes
Do you use cost-benefit analysis to guide IT investments?	No